

Purchase Rewards FAQ



Q What is the Purchase Rewards Program?

A Purchase Rewards is a FREE program that lets you earn cash back by using your Envista debit card to purchase merchandise and services. The program is available to all Envista debit cardholders. Through this program, you'll receive targeted offers to receive rewards on purchases based on how you shop.

Q Where do I go to see offers?

A You can find offers inside Online Banking and your Envista Mobile App. In Online Banking, look for "Purchase Rewards" on your dashboard and click on 'View all offers'. You will also find offers inside your account history page to the right of the detailed history. Within your Envista Mobile App, click "More" on the bottom navigation to find a menu that includes Purchase Rewards. To activate an available deal, click the icon. Once clicked, the reward is "loaded onto" the associated debit card(s).

Q How do I redeem offers?

A Each offer is based on how you currently shop, so the offers that you receive are relevant! To redeem the offer, simply click on it to see the details; this automatically loads the offer onto your debit card(s). Then shop at the specified retailer and pay using your debit card to earn the reward. *Each offer has different details regarding when and where to shop and how much you need to spend.* Offers that require an online purchase are clearly specified and may include a redemption code. Please read the details to determine how to redeem each offer.

Q How long do I have to take advantage of an offer?

A Each offer has an offer period that was set by the merchant. You must redeem offers before the expiration date. The expiration date can be found in the offer details section of the offer by clicking on the offer.

Q When do I receive the rewards for the offers I redeem?

A Your rewards will typically be deposited to your account *the month after* you redeem the offer. Since we do not share your personal information with retailers, we cannot credit your account immediately at the time of purchase. For example, any rewards you redeem in the month of November typically will be credited to your account in December. Currently our vendor credits accounts twice a month. If you would like to see the offers you have redeemed or the total value of the offers you have redeemed, please visit the rewards summary page.

Q If I have more than one account will I see the same offers on both accounts?

A Offers are matched on an account level, based on the purchases made with your Envista debit card(s) for that account. If you make different purchases with different accounts, you will see different offers in those accounts. You must use the Envista debit card connected to that account to redeem the offers for that account. *If an offer is loaded onto an account with two debit cards, the first card to make a qualifying purchase will be used for the offer.*

Q Why don't I have any offers?

A Offers are based on how you currently shop to ensure the offers you receive are relevant. If you seldom use your debit card, you may not receive any offers until you begin using your card more. The more you use your Envista debit card, the more chances you will have to receive relevant offers! And, the more you look at your account history, the more personalized your rewards will become.

Q Is my personal information shared with retailers?

A No. Your personal information is not shared with retailers. In fact, no personal information leaves your financial institution.

Q Who administers this program?

A This program is administered through a third party. All personally identifiable information is secure and is not shared with the third party. Our third party partner will make best efforts to collect all of the rewards due to you and assumes all liability for the collections. The financial institution is not liable for rewards, but will work with the partner to ensure a great customer experience.